



June 1, 2010

Post Office Box 13907
Tallahassee, FL 32317-3907
(850) 922-5316 Fax (850) 488-7579
www.floridasterling.com

Board of Directors

- Amelia Island Plantation
- American Express
- Blue Cross and Blue Shield of Florida, Inc.
- Brevard Public Schools
- Broward Health
- Charter Schools USA
- City of Coral Springs
- Electronic Training Solutions, Inc.
- Florida Department of Revenue
- Florida Power & Light
- Florida State Hospital
- Fringe Benefits Management Company
- Greenways of America
- Gulf Power Company
- Hillsborough County Tax Collector
- Honeywell Space Systems
- Humana, Inc.
- IBM
- Jim Moran Institute
- Johnson Controls
- Landrum Professional Employer Services, Inc.
- Lockheed Martin Missiles & Fire Control
- Manufacturers Association of Florida
- Marion County Sheriff's Office
- Miami Children's Hospital
- Miami-Dade County Health Department
- Motorola
- Northeast Florida State Hospital
- Orange County Clerk of Courts
- Pinellas County Schools
- Shands HealthCare
- South Miami Hospital/Baptist Health South Florida
- The Depository Trust and Clearing Corporation
- The Ritz-Carlton Hotels of Florida
- The School District of Lee County
- UGL Unicco
- United Healthcare Medicare Solutions, SecureHorizons
- Wachovia Bank, N.A.
- Xerox Corporation

Honorary Members

- Capital Insurance Agency, Inc.
- eGroupTech
- Florida Chamber of Commerce
- Florida Hospital Association, Inc.
- Hayes Computer Systems
- South Florida Manufacturers Association
- U.S. Coast Guard

Welcome to the 18th Annual Florida Sterling Conference and the Inaugural Florida Education Summit.

The First Annual Florida Education Summit represents a new performance improvement and recognition process provided by the Sterling Council. Utilizing the concept of best practices and ets, Inc.'s Best Practices Florida website, educators throughout Florida now have a systematic approach for sharing with, and learning from, each other. By participating in Florida's Education Summit, you have the opportunity to take a new step towards organizational improvement. Whether you are sharing one of your district's best practices, learning what others are doing to achieve success, or discussing common issues during the breakout sessions, the Education Summit can be that first step to take your district to the next level.

The *Governor's Sterling Award* recognizes high-performing, high-integrity, ethical organizations as role models in the state of Florida. These role models represent the education, health care, service, manufacturing and government sectors. Whether your organization is small or large, private or public, for-profit or not-for-profit, you can use the Criteria as a self-assessment tool. Based on the Baldrige Criteria, the *Sterling Criteria for Performance Excellence* will improve your ability to achieve sustainable results and excel in today's challenging environment.

Congratulations on taking an important step toward improving the quality of education in Florida, and for helping make Florida a state of excellence.

Sincerely,

John A. Pieno
Chairman
Florida Sterling Council